



**Swim School
Area Manager -
Taigum & Warner**

Shapland
Swim Schools

SPORTSPEOPLE
RECRUITMENT



- **Bespoke swim school with a purpose built facilities**
- **Lead the team, facilities and operations across two sites**
- **Convenient locations in Taigum & Warner, Brisbane, QLD**

About Shapland Swim Schools

Over 8 decades of swim experience, Shapland Swim School has curated a bespoke and industry leading learn-to-swim program from baby programs through to school age, advanced stroke correction and classes for adults, delivered by passionate and industry certified teachers in semi-private classes of only 3 students per class. Each Shapland Swim School features a purpose-built indoor multi-level pool, filled with Magna mineral water heated to 32 degrees. Private humidity free viewing lounges overlook the pools.

Shapland Swim School in Taigum is conveniently located only 200m from Taigum Shopping Centre on Beams Road, and the school in Warner is only 700m from Warner Marketplace on Samsonvale Rd. Both schools operate from 7am to 6:40pm weekdays and 7am to mid-afternoon on Saturdays.

Swim School Area Manager

Initially reporting to the General Manager, then to the CEO, the primary function of the Swim School Manager is to provide day to day operational management and administration of the swim schools and facilities. Spending equal time at each of the two schools, the role will be responsible for implementing all Shapland Swim School procedures and policies at the sites and will work collaboratively with the CEO & GM to implement local marketing initiatives to maintain the occupancy and growth of the swim schools.

This role sets the tone of the swim school with a clear focus on driving a positive staff culture with a commitment to providing a safe and high quality customer experience.

As the role may be required to cover lessons from time to time, candidates will be an experienced swimming teacher, holding a current AUSTSWIM Teacher of Swimming and Water Safety, or equivalent in order to be considered for the role. Demonstrated experience in the administrative operations and delivery of a boutique swim school program would be looked upon favourably.

This is an exciting opportunity for a committed and reliable leader to inspire a passionate team across two successful and growing swim schools.



Key Responsibilities

- Manage two swim schools spending equal time at each school
- Maintain the roster of swim instructors on a daily basis to ensure adequate instructors are available for classes
- Review the daily schedule of classes and number of students for each class
- Customer service via emails and phone calls, maintaining a friendly and courteous demeanor at all times and a focus on client satisfaction
- Review new bookings and cancellations, and schedule accordingly, this will allow for the reduction/addition of instructors and new students to ensure the classes are filled
- Carry out local marketing initiatives as directed by the General Manager or the CEO to maintain the occupancy of the swim schools at a minimum of 550 students each
- Prepare daily invoicing for dispatch and process payments for banking
- Ensure that both swim schools are kept clean and well maintained
- Ensure the water quality and temperature of the pool meets the required standards (testing 3x daily)
- Participate and teach instructors/students in swim classes, covering for absent instructors as required
- Ensure that all management and board decisions are implemented for service improvement
- Report any operational, maintenance and/or client issues to upper management
- Maintain knowledge and skills obtained from attending internal and external Shapland Swim School technical development workshops

Selection Criteria

In addition to demonstrating **relevant experience across the core functional areas of responsibility identified in this Position Overview**, candidates applying for this role will require a range of personal and professional skills, including:

- AUSTSWIM Teacher of Swimming and Water Safety certificate (minimum competence in the general aquatics course)
- Current Commission for Children's Affairs Blue Card
- Demonstrated honesty and reliability when dealing with financial and confidential matters
- High work ethic and commitment to being reliable and dependable in all aspects of the business
- Able to impart confidence and instructions to other swimming teachers
- Able to focus exclusively on the pupils when teaching a lesson and not be distracted by other activities or teachers
- Excellent interpersonal skills and public relation skills
- Well developed communication skills both written and oral, including excellent phone technique
- Ability to prioritise work loads and work unsupervised
- A basic knowledge of computers
- Current drivers licence and own transport

Residency and Immigration

Candidates must be an Australian or resident with a legal right to reside and work in Australia in order to be considered for this position.

Hours of Work

This is a permanent full time position, typically working 8am to 4pm on weekdays (negotiable). Given the unique nature of the industry, flexibility to work early mornings, evenings and some Saturdays may be required from time to time dependent upon the operational requirements of the swim schools.

Location

Shapland Swim School in Taigum is conveniently located at 189 Beams Road, Taigum, only 200m from Taigum Shopping Centre,

Shapland Swim School in Warner is is conveniently located at 300 Samsonvale Rd, Warner, only 700m from Warner Marketplace.

Remuneration Guide

A negotiable remuneration package of circa \$33 per hour, plus superannuation will be available to the successful candidate, negotiable depending upon skill level and experiences.

Website & Social Media

For more information and news items on all facets of activities, services and programs, visit:

Shapland Swim Schools Website: shapland.com.au

Facebook: facebook.com/shaplandswimschools

and facebook.com/shaplandswimschooltaigum

Instagram: instagram.com/shaplandswimschool

and instagram.com/shaplandswimschooltaigum

Please apply now to avoid missing out!

Please note Sportspeople Recruitment will commence screening and interviewing for this role immediately.

If you are intending to apply, please do so now. We reserve the right to close the role as soon as sufficient merit applications are received.

Candidates must complete and submit the COMPULSORY **Sportspeople Recruitment Application Form** at the time of applying. The form is available as a download at the Sportspeople Recruitment website listing for this role and contains questions against which we require your specific response prior to considering your application.

Sportspeople Recruitment prefers a 1-2 page letter of introduction and an accompanying CV of no more than 6 pages, merged into the Application Form as one MS Word file.

Apply to

Your application should be sent electronically via the "apply now" link at the advertisement via sportspeoplerecruitment.com/jobs

Enquiries

In the first instance general enquiries should be directed to **Scott Oakhill** on **0408 258 337** or **FREECALL AU 1800 634 388** or **+61 2 9555 5000** or via admin@sportspeoplerecruitment.com.

About Sportspeople Recruitment

The Swim School Area Manager - Taigum & Warner, Shapland Swim Schools search and recruitment process is being managed exclusively by **Sportspeople Recruitment**.

Sportspeople Recruitment is a leading executive search and recruitment firm servicing sport business. Celebrating 28 years in 2024 our curated Talent Network has been developed as a result of successfully filling thousands of roles across the A-Z of sport business employers.

We offer the most experienced Consultant team in the market available to assist with executive search, general recruitment, hiring strategy, remuneration planning and executive/Board advice.

We are delighted to have been appointed by Shapland Swim Schools as the exclusive search partner for the Swim School Area Manager - Taigum & Warner.

Globally connected - locally owned - since 1996

Merit Recruitment

Don't meet every single requirement? Studies have shown women and minority groups are less likely to apply for jobs unless they meet every single qualification. **Sportspeople Recruitment has a reputation as a leader in merit recruitment.** Everything we do has a focus on presenting the best candidates to our client Employer whilst maintaining a commitment to do what we can to address the imbalance of under-represented groups in leadership positions.

If you believe you have what it takes to perform this job but don't tick off every single qualification and experience we've listed, we encourage you to focus on the strengths, experience, qualifications and soft-skills you do have as the reasons you should apply. Believe in yourself and if still in doubt call our Consultant for a quick chat or simply apply. Without an application we can't consider you and we'll never consider your application a waste of our time.





**SHAPLAND
SWIM
SCHOOLS**

The logo for Shapland Swim Schools features a cartoon dog in a brown and tan color scheme, jumping into a pool of water. The dog is positioned to the left of the text "SHAPLAND SWIM SCHOOLS", which is written in a bold, blue, sans-serif font. The text is arranged in three lines: "SHAPLAND" on the top line, "SWIM" on the middle line, and "SCHOOLS" on the bottom line. The dog's tail is curved upwards, and its front legs are extended forward as if it is leaping. The water is represented by blue concentric circles around the dog's head.